Real Estate Websites, Usernames and How to Reset Your Passwords

Dotloop – Used for real estate contracts and document signing.

Username is setup by your manager or administrative assistant and is typically your coldwellhomes.com email address.

https://www.dotloop.com/#/forgotpassword

Admaster – Used to upload your listing photos and to set up listing activity reports that are sent to you the agent and may be forwarded to your sellers each week.

Username is set up by agentservices@coldwellhomes.com and is your first initial, last name and your MLS agent ID.

https://admaster.databasedads.com/Account/ForgotPassword

Main Street – Used to log-in to CBExchange and Xpressdocs and print spec sheets with custom descriptions. If accessed on your mobile device you can install the CBTREG Agent App. Photos should not be modified here unless you're wanting to print spec sheets with all photos and custom descriptions beyond what the MLS allows. Many agents use this to setup prospective or current buyer home searches.

Username is set up by your manager or administrative assistant and is typically your first initial and lastname

If you've forgotten your password **contact Helpdesk** at 920-993-4515 to assign a new password.

Innovia / Paragon / Metro MLS / Door MLS –

Username is set up by your board office and is typically the first four letters of your last name and first and middle initial.

If you've forgotten your password **click the email me my password or forgot password link on the log-in page**.

Showingtime – Used to manage showings, showing feedback and to create seller logins

Username is setup by your manager or administrative assistant and is typcially your coldwellhomes.com email address.

http://apptcenter.showingdesk.com/Account/Forgot

Gmail / Google Drive / Google Photos – Used to send / receive coldwellhomes.com email, sync contacts, calendars, as well as to backup documents, photos and videos on your computer, phones and tablets.

Username is created by you the agent and is typically your full name

https://accounts.google.com/ForgotPasswd

Facebook – Used to keep tabs on prospective buyers and sellers, to share listing photos, descriptions and links to listings. It is recommended that you lock down your privacy settings to disable people from posting on your wall and tagging you without approval.

Username was set up by you the agent and it typically your primary email address.

https://www.facebook.com/login/identify?ctx=recover&lwv=110

CB Exchange / Imprev – Used to log-in to Lead Router and E-Marketing and E-Newsletters. You should upload all of your contacts here – contact CBTREG Helpdesk for assistance with importing your contacts.

Log-in is automatic through Main Street by clicking CBexchange

Xpress Docs – Used for ordering printed marketing material except for just listed / just sold postcards.

Log-in is automatic through Main Street or Loopminder

Apple ID / iTunes / iCloud – Used to access the Apple App Store, iTunes and iCloud (Find my Phone)

Username is setup by you the agent and is typically your primary email address.

https://iforgot.apple.com/password/verify/appleid

Zillow – Used to enhance your listings beyond what the MLS feeds to them. Listings are fed from Coldwellbanker.com and **all leads should go directly to the listing agent.**

Username is typically whatever email address that you have listed in the MLS

http://www.zillow.com/user/ForgotPassword.htm

Trulia – Basically the same as Zillow. Used to enhance your listings beyond what the MLS feeds to them. Listings are fed from Coldwellbanker.com and **all leads should go directly to the listing agent.**

Username is typically whatever email address that you have listed in the MLS

https://secure.trulia.com/forgot_password

Realtor.com – Basically the same as Zillow. Used to enhance your listings beyond what the MLS feeds. Listings are fed from Coldwellbanker.com and **all leads DO NOT go to listing agent unless you have a paid profile**.

Username is typically whatever email address that you have listed in the MLS

https://myaccount.realtor.com/reg/#/forgot_password

zipForm Plus

Zipforms.com – Zipforms is an old document management system. Coldwell Banker forms will be removed in 2017 and agents must use Dotloop.

Username is typically your coldwellhomes.com

https://www.zipform.com/common/credentialrecovery.aspx

Phone Apps

THE **REAL** ADVANTAGE

CBTREG AGENT APP – Username and password are the same as Main Street

If you've forgotten your password **contact Helpdesk** at 920-993-4515 to assign a new password.

LeadRouter™

Leadrouter – The mobile LeadRouter app allows you to accept and update your leads with one click on your phone.

Username and password are set by logging into Main Street / CBExchange / Leadrouter (Manage Leads) / Profile